ETA APX Subscriber and Tools Certification
CERTIFICATION PREPARATION GUIDE

Effectivity Date

Sept. 1, 2017; update November 8, 2019; update January 4, 2024; no update February 17, 2025

ETA's Certification for APX Subscriber and Tools Certification

ETA's Certification for APX® Subscriber and Tools Certification requires candidates to pass an industry-standard proctored exam:

The skills and knowledge certified by this exam are represented be the competencies as identified at the URL below:

https://www.etai.org/motorola.html; and then review the https://www.etai.org/comps/APX_comps.html

Purpose of the Certification Preparation Guide

The intent of this guide is to set expectations about the content and context of these certification competencies and exams. Please review this guide in its entirety to gain a thorough understanding of what is required to achieve this certification. Successful examinees are those who will have met the following preparation points:

- Fulfilled the requirements outlined in the "Examination Preparation" section
- Familiarized themselves with and studied the "Examination Content"

If you have not completed these suggested preparation points, we strongly advise against your taking the exam until you have done so. Even among seasoned industry veterans, there is a significantly high rate of failure for examinees who do not follow these suggested preparation points.

Target Audience

These exams are targeted at those individuals involved with the installation of Motorola Solutions systems.

- Motorola Solutions Inc employees
- Motorola Solutions Inc invited attendees

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Certification test objectives are subject to change without notice.

Examination Preparation

To sit for this exam, all of the following learning and experience requirements must be met:

The requirements associated with the certifications are in the Table below. Training and Documentation is available at the Motorola Solutions Learning Experience Portal at https://learning.motorolasolutions.com or https://sso.motorolasolutions.com/app/msiext_sabaprodsaml_1/exk14j2hn9ngMlS1J2p8/sso/saml

Requirements: Table 1

Effective 1 May 2017

How to Certify
Contact ETA, C.A. proctor, and sit for APX® Subscriber and Tools Certification exam upon completion of the following: Complete: ***RDS1023 APX® SUBSCRIBER TRAINING Workshop (APX®)*** Review: APX® manuals Radio Management Manual APX® competency

Suggested Education and Work Experience:

- An Associate's Degree or Bachelor's Degree in Information Technology, Electrical Engineering, Computer Science, Computer Engineering, or other related field of study; alternatively, an industry network Certification with one year of related work experience
- Two or more years of experience in the field working with Motorola Solutions Radio subscribers and system, especially with APX 6000, 7000, 8000 radios

Examination Content

Content associated with the exam is fully documented in the *RDS1023 APX® SUBSCRIBER TRAINING Workshop* (*APX®*) and within APX® Radio Technician Competency Document. This Competency Document is available and should be fully reviewed before attempting the exam at the URL below:

https://www.etai.org/motorola.html

Exam Details

Exam Number and Name:	APX124
Cost:	$105
Availability:	https://www.etai.org/test_sites.html
Duration:	Exam Duration is 120 minutes
Number of Items:	Exam contains 75 items/questions.
Item Types:	Multiple Choice, Multiple Response, True/False
Passing Scores:	75%
Certification Length	indefinite
Available Languages:	English

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Registration and Logistics

1. Decide which ETA certification(s) you would like to take and review the free objectives/competencies provided by ETA. Additional study materials may be available other than the ones listed previously.
2. Find an ETA certification administrator (CA) close to you to proctor the exam. You can search ETA's online database of test sites at https://www.etai.org/test_sites.html, or contact ETA at (800) 288-3824.
3. The APX® Radio Technician exam is available in test booklet form to be taken immediately after **RDS1023 APX SUBSCRIBER TRAINING WORKSHOP**. Note: A certification administrator must be present.
4. Arrange a time to take the exam with the chosen certification administrator.
5. Arrive early with the proper materials to take the exam. You may bring scratch paper and a non-programmable calculator to the exam. For the APX® Radio Technician exam, you will be given two hours if needed. Photo ID is required. No other electronic devices are permitted.
6. Once completed, the certification administrator will submit your exam and information along with payment. Testing online with ETA's TRAPEZA system, you will be able to view your score(s) immediately.
7. Examinations are processed within 7-10 business days of arrival at ETA headquarters. However, scores may be requested online through the ETA website (**https://www.etai.org/exam_results_reviews.html**) or contact ETA at (800) 288-3824.

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Frequently Asked Questions

How do I find out my score?

Pass/fail results from the exam will be available at: https://www.etai.org/exam_results_reviews.html

If you take your exam online with ETA**'s TRAPEZA system**, your results will display immediately after completing the test. Do not click the NEXT button too quickly after your SUBMIT button; have patience while the system tabulates. If you test either online or on paper ETA will process and mail your exam results and certification materials to you within 10-15 business days.

What if I have other relevant industry-recognized certifications or completed related training?

Motorola Solutions understands that some individuals may already be competent in the requirements for obtaining this certification. The APX Subscriber and Tools Certification requires that an individual complete RDS1023 APX SUBSCRIBER TRAINING and provide written evidence of having attended prior to attempting the exam.

How long will my APX Radio Technician certification be valid?

Your ETA APX Subscriber and Tools Certification is an indefinite certification, recertification is not required.

Are there training courses available in the field?

Training courses may be offered in the field under special circumstances. Contact your local Motorola Solutions Account Representative and/or Customer Support Manager or ETA.

What if I lose or need a copy of my certification or wallet card?

Replacement materials may be obtained from: https://www.etai.org/replacement_materials.html or by calling ETA at 1-800-288-3824.

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